

# HALL'S 10 YEAR WORKMANSHIP GUARANTEE and 1 YEAR CHECK-UP

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IF AT ANY TIME WITHIN 10 YEARS AFTER HALL'S WINDOW CENTER INSTALLS YOUR NEW REPLACEMENT WINDOWS OR PATIO DOORS, A PROBLEM ARISES THAT CAN BE ATTRIBUTED TO THE QUALITY OF OUR INSTALLATION, HALL'S WILL CORRECT THE PROBLEM.  
**PERIOD.**

When calling Hall's for a warranty concern, please reference your account number and the year the installation was completed. We will promptly send out a service agent to address the problem.

A Hall's representative will inspect your house and make a determination as to whether the defect or concern is attributable to our workmanship.

If our workmanship is faulty, Hall's will pay for the materials and labor needed to correct the problem.

This warranty also covers accidental glass breakage, parts and labor. This warranty covers any rectangular dual pane unit that we installed after July 1, 1996 that breaks due to accident. This warranty excludes acts of God, or periods of civil unrest. This warranty also excludes the following types of glass: Safety, Tempered, Laminated, Stained glass and other Special Glazing.

There are some express items that we are not responsible for under this warranty. This list does not cover all of those items:

Pre-existing conditions of the home, i.e.: dry rot, cracked stucco, leaking siding, existing leaks or weather-damaged, unfinished, exterior trim that we install.

Hall's is not obligated to perform any work or address any concern not expressly stated on our Customer Service Agreement or Work Order Agreement.

You also have very specific rights under the manufacturer's warranty. Please reference their warranties for details.

Hall's is an authorized service representative for most of the brands that we install. Whether you think a problem is a product defect or workmanship defect, call Hall's and we will send out a service agent to address the problem.

Approximately 1 year after we complete your project, please call our office to schedule your 1-year Check-Up. During this Check-Up, we will inspect the condition of your doors and windows to make sure they're Operating properly and answer any questions you may have.

# HALL'S

***Windows and doors from a company you can trust.***

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